



ERP Case Study

QA Strategy for Enterprise Solutions

Our Customer says, "We selected STC Thirdeye for their proven expertise in Enterprise Resource Planning (ERP) Testing Solutions. Thirdeye optimized our software to be bug free and on time and has proven to be a reliable testing vendor for us. The team managed to deliver the software of high quality within the strict time frames."

Head – ERP Solutions

The Customer

OpenPro was the first complete Enterprise Resource Planning (ERP) manufacturing software solution provider, integrating back office manufacturing with Customer Relationship Management (CRM), Supply Chain Management (SCM), E-Commerce, Finance and Accounting, Human Resources and e-business capabilities to support today's extended enterprise.

Domain Challenges

- Using ERP across a large geographical area and satisfying different business units.
- Pressure to increase customer satisfaction and revenue creation
- Staying competitive with other companies
- Continuing corporate need to cut back the over all expenses
- Fragmented business applications
- Executive pressure to create a more productive workforce
- Dealing with end-user requests and deferment of improvements.

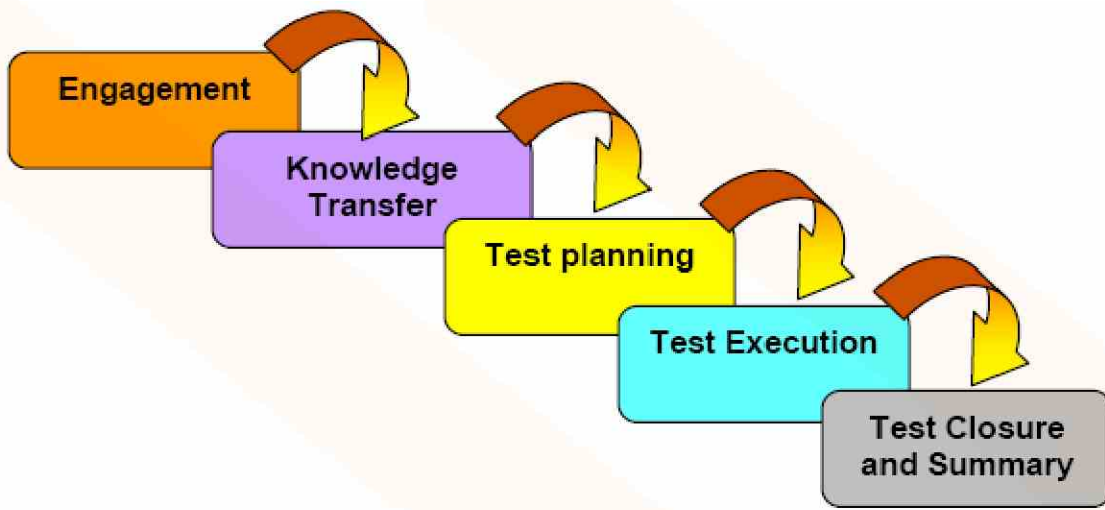
Situation

The client has a flagship product, an ERP package that aids in easy control of business models but creates headaches for other systems, especially when it comes to managing deferred revenue, revenue forecasting, billing, sales orders, contract renewals, and issuing complex invoices. The client was looking for a partner to test their ERP package with various modules. The company wanted a robust quality assurance process in ensuring that the various business scenarios are identified, scripted, and tested. This required a combination of understanding of the company's business processes, configuration knowledge, and in-depth Manufacturing and Supply Chain domain knowledge to generate all possible scenarios.

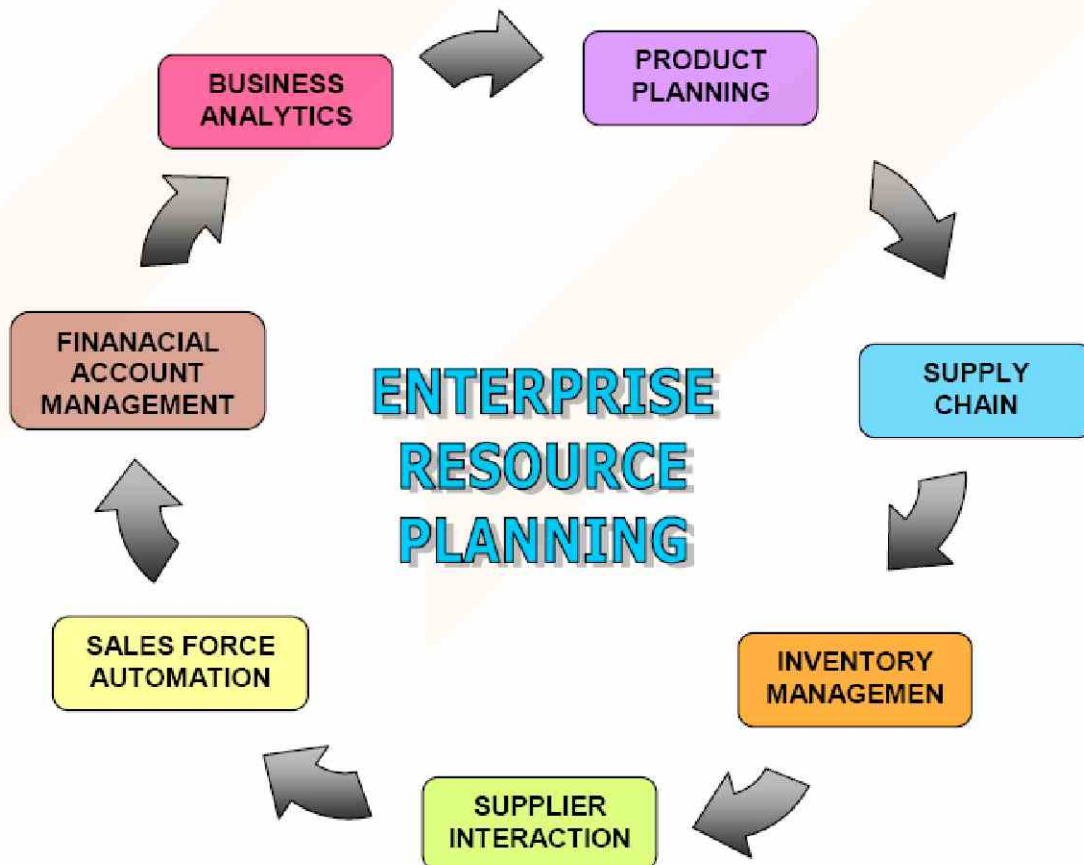
Solution from STC

STC used its Delivery model Onsite – Offshore (Hybrid) to deliver the value added testing services. Since this project started from scratch at a time where even the business requirements were still under definition, it required different levels of functional testing. STC used its domain expertise to understand the business requirements and system configurations and generate possible logical, system and business scenarios for the configured application.

STC'S - Five-Step Methodology



STC areas of Expertise in ERP



Benefits

- Outsourced application testing can reduce costs while freeing your team to focus on core competencies
- Increase the quality and ROI of your ERP solution
- Increase end-user confidence
- Testing helps ensure full functionality, high performance, and security of applications.
- The domain expertise and varied industry experience of STC combine to bring you leading-edge, best practices-based services and shorter, more rapid testing cycles
- Result in re-usable regression tests for future upgrades and maintenance

About STC

STC ThirdEye Technology (India) Pvt Ltd, is India's largest Independent software testing organization providing End-to-End testing Services We build and operate dedicated India-based testing centers for our customers with the latest computing and data communication technologies, and deliver our services, with high standards of security and confidentiality. Consistent qualities of deliverables under compressed time schedules enable us to get repeat business. We help Fortune 500 ERP, BFSI, Healthcare, Gaming and Telecom solution providers We are ISO 9001:2000 certified organization. For more details, please visit us at www.stcthirdeye.com